# SII 🔮

# **USER'S GUIDE**

Thermal Printer

Read this manual carefully before use. Keep this manual in a place where it can be accessed quickly.

Seiko Instruments Inc.

#### **MPU-L465 THERMAL PRINTER USER'S GUIDE**

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
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Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

# INTRODUCTION

Thank you for purchasing the MPU-L465 thermal printer.

This USER'S GUIDE explains how to handle MPU-L465 thermal printer (hereinafter referred to as printer), specified AC adapter, specified battery charger, specified battery pack and specified AC cable (hereinafter, omit "specified").

Read through the SAFETY PRECAUTIONS and OPERATING PRECAUTIONS carefully before using the printer.

Keep this user's guide in a place where it can be accessed quickly.

For more detailed technical information on this printer, refer to the MPU-L465 THERMAL PRINTER TECHNICAL REFERENCE.

The User's Guide consists of the following sections.

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For more details, please ask your dealer for a copy of the MPU-L465 Technical Reference.

# SAFETY PRECAUTIONS

The following symbols are used in this manual in order to make proper use of the printer and avoid incidental damages.

Follow the guidelines marked with each individual symbol.

Failure to follow the guidelines marked with this symbol could result in serious personal injury or death.
Failure to follow the guidelines marked with this symbol could result in minor personal injury or product and/or peripheral damage.

#### Symbol Examples

$\triangle$	The symbol $\Delta$ indicates caution (including danger and warning).
	This example indicates warning or caution.
	The symbol $\infty$ indicates prohibition.
	This example indicates prohibition of disassembling.
	The symbol  — indicates requirements or what must be done.
	This example asks you to unplug the power cable.

### Warning on the Printer

# 

	If you find any of the following abnormalities in the printer, power off the printer, unplug
	the AC cable, and remove the battery pack from the printer.
	<ul> <li>When an unusual state was not returned to the normal's.</li> </ul>
	• When the printer gave out a nasty smell or smoke, or generated noise.
	• When metallic powders, water or other foreign substances entered the printer.
	When the printer case was broken.
	If not, it might cause fire or an electric shock. Please ask your dealer for repair.
	NEVER put metallic powders, water or other foreign substances into the printer from its
	opening.
	If not, it might cause fire or an electric shock.
	NEVER disassemble or remodel the printer. DO NOT try to repair the printer yourself.
	If not, it might cause fire, an accident or failure.
	DO NOT use any power supply other than our dedicated AC adapter and battery pack.
V	If not, there is fear of burst, ignition, or generation of heat that might cause fire or an
	accident.
$\square$	Power off the printer, when you attach and detach the battery pack to and from the
V	printer.
	If not, it might cause an electric shock.
$\square$	The antenna(s) used for this transmitter must be installed to provide a separation
	distance of at least 20 cm from all persons and must not be co-located or operating in
	conjunction with any other antenna or transmitter.



	When not in use for long periods of time, power off the printer, unplug the AC cable, and
	remove the battery pack from the printer.
	If not, it might cause fire or an electric shock.
	When you clean the printer, power off the printer, unplug the AC cable, and remove the
	battery pack from the printer.
	If not, it might cause fire or an electric shock.
	Keep the printer away from children.
$\mathbf{b}$	If not, it might cause injury.
$\square$	Keep the printer away from direct sun and high temperature. If not, it might cause fire
<u>V</u>	or a failure.
$\square$	Keep the printer away from high humidity and dust.
V	If not, it might cause fire or a failure.
$\square$	While using the printer, NEVER cover the top of the printer with cloth, etc.
V	If not, it might cause fire or a failure.
$\square$	Install the printer in a vibration-free place.
	Keep the printer away from unstable, shaky, unsteady and slanting environment.
	If not, it might cause injury or a failure.
$\square$	The thermal printhead might reach a high temperature just after printing. NEVER touch
	the printhead. Remove paper jam and clean the printhead after making sure that the
	printhead has cooled down.
	If not, it might cause injury.
$\square$	The printer is designed so that you can directly touch the thermal head, the paper sensor,
	and the platen roller due to improvement of paper insertion mechanism. However, NEVER
	touch any of them directly except where necessary.
	If not, it might cause injury or a failure.
$\square$	DO NOT touch the cutter.
V	If not, it might cause injury.
$\square$	When inserting the battery pack into the printer, secure the battery cover.
	If not, the battery cover is turned over, the battery jumps out, and injury or a failure may
	happen.
$\overline{\mathbf{n}}$	Do not make your hair, etc. which are easily entangled in the printer approach to the printer
	during the operation.
	You could be caught into the printer, causing an injury.

### When the AC adapter is used



	If you find any of the following abnormalities in the AC adapter, unplug the AC cable.
	• When the AC adapter gave out a nasty smell or smoke, or generated noise.
	• When the printer case was broken.
	If not, it might cause fire or an electric shock. Please ask your dealer for repair.
	NEVER disassemble or remodel the AC adapter. If not, it might cause fire, an accident,
S	or a failure.
$\langle$	DO NOT use any AC cable other than our dedicated one.
S	If not, it might cause fire, an accident, or a failure.
$ \land $	DO NOT use the AC adapter at any voltage other than the specified power supply
V	voltage.
	If not, it might cause fire, an accident, or a failure.
$ \land $	DO NOT touch the metallic areas of the AC adapter and the connector to avoid
V	shortcircuiting.
	If not, it might cause fire, an accident, or a failure.
	Keep the AC adapter away from rain and water. If not, it might cause fire, an accident or
	a failure.



	Unplug the AC cable when cleaning the AC adapter.
	If not, it might cause an electric shock.
	Keep the AC adapter away from children.
$\mathbf{D}$	If not, it might cause injury.
$\wedge$	Keep the AC adapter away from direct sun and high temperature. If not, it might cause
S	fire or a failure.
$\bigcirc$	Keep the AC adapter away from high humidity and dust.
S	If not, it might cause fire or a failure.
$\bigcirc$	DO NOT touch the AC adapter by wet hand.
S	If not, it might cause an electric shock.
$\wedge$	While using the AC adapter, NEVER cover the top of the printer with cloth, etc.
S	If not, it might cause fire or a failure.
$\bigtriangledown$	Keep the AC adapter away from unstable, shaky, unsteady and slanting environment.
V	If not, it might cause injury or a failure.

### When the battery pack is used



	If you find any of the following abnormalities in the battery pack, remove the battery pack
$\mathbf{H}$	from the printer and keep away from fire.
	• When the battery pack gave out a nasty smell, reached an extraordinarily high
	temperature or showed any unusual sign.
	When the battery pack case was broken.
	When leakage was found.
	If not, there is fear of leakage, generation of heat, burst, or ignition that might cause fire
	or injury.
	NEVER disassemble, remodel, or solder the battery pack. If not, there is fear of leakage,
	generation of heat, burst, or ignition that might cause fire or injury.
	DO NOT charge the battery pack except by the dedicated battery charger.
	If not, there is fear of leakage, generation of heat, burst, or ignition that might cause fire
	or injury.
$\left  \right\rangle$	DO NOT touch the metallic area of the battery pack to avoid shortcircuiting.
V	If not, there is fear of heat generation or an electric shock that might cause fire or injury.
$\square$	DO NOT throw the battery pack into fire and DO NOT heat it. If not, there is fear of leakage,
V	generation of heat, burst, or ignition that might cause fire or injury.
$\left  \right\rangle$	DO NOT charge the battery pack in a place at 40 $^\circ\text{C}$ / 104 $^\circ\text{F}$ or more under burning
	scorching or in the close vicinity of fire. If not, there is fear of leakage, generation of
	heat, burst, or ignition that might cause fire or injury.
$\square$	DO NOT apply strong impact to the battery pack with a hammer or a nail, and DO NOT
	crush it.
	If not, there is fear of leakage, generation of heat, burst, or ignition that might cause fire
	or injury.
	DO NOT put the battery pack into water. Always keep it away from rain and water. If not,
	there is fear of leakage, generation of heat, burst, or ignition that might cause fire or
	injury.



	If liquid inside the battery pack enter your eyes, immediately wash it away with clean water
	and take a physician's medical treatment.
	If not, your eyesight might be damaged.
	Keep the battery pack away from children.
	If not, it might cause injury.
$\square$	Keep the battery pack away from direct sun and high temperature, especially in a car. If
	not, there is fear of leakage, generation of heat, burst or ignition that might cause fire or
	injury.
	DO NOT use or keep the battery pack in a place where is humid and dusty.
	If not, there is fear of leakage, generation of heat, burst or ignition that might cause fire
	or injury.
$\square$	DO NOT touch the battery pack by wet hand. If not, it might cause an electric shock or a
V	failure.
	Keep the battery pack away from unstable, shaky, unsteady and slanting environment.
V	If not, it might cause injury or a failure.

### When the charger is used



	When you find any of the following abnormalities in the charger, unplug the AC cable
	from the wall socket.
	• When the charger gave out a nasty smell, reached an extraordinarily high
	temperature or showed any unusual sign.
	• When metallic powders, water or other foreign substances entered the charger.
	When the charger case was broken.
	If not, it might cause fire or an electric shock. Please ask your dealer for repair.
	When the charger gave out a smoke or nasty smell, reached an extraordinarily high
	temperature or showed any unusual sign during its charging. Unplug the AC cable from
	the wall socket.
	If not, there is fear of leakage, generation of heat, burst or ignition that might cause fire
	or injury.
	NEVER put water and foreign substances into the charger.
Y	If not, it might cause fire or an electric shock.
	NEVER disassemble or remodel the charger. If not, it might cause fire or an electric
	shock.
$\overline{\langle}$	DO NOT connect any battery pack other than our specified one to the charger.
V	If not, there is fear of burst, ignition or generation of heat that might cause fire or injury.
$\wedge$	DO NOT use any AC cable and AC adapter other than our dedicated one in the charger.
V	If not, there is fear of heat generation, or ignition that might cause fire or an accident.
$\wedge$	DO NOT touch any and all of the output terminals of the charger to avoid shortcircuiting.
V	If not, it might cause fire, an electric shock or a failure.
	DO NOT wet the charger. Always it away from moisture. If not, it might cause fire, an
	electric shock or a failure.



	For North American – "Use only CSA/UL Certified power supply cord set, Polarized,
$\mathbf{H}$	Type SPT-2 or heavier, minimum No. 18 AWG copper, rated 125 or 250 V, minimum
	1 A, minimum 6 ft (1.8 m),maximum 10 ft (3 m) long."
	For Other Country - "Must comply with requirements set out by the Safety
	Approval/Certification Organization in each country of use."
	Unplug the AC cable except when using the charger.
	The charger is operating whether or not it is equipped with the battery pack.
	Unplug the AC cable when cleaning the charger.
	If not, it might cause an electric shock.
	Keep the charger away from children.
	If not, it might cause injury.
$\overline{\mathbf{A}}$	Keep the charger away from direct sun light and high temperature. If not, it might
V	cause fire or a failure.
$\wedge$	DO NOT put the charger in a place where is humid and dusty.
V	If not, it might cause fire or a failure.
$\square$	DO NOT touch the charger by wet hand.
V	If not, it might cause an electric shock.
$\square$	While using the charger, DO NOT cover the top of the printer with cloth, etc.
V	If not, it might cause fire or a failure.
$\square$	Keep the charger away from unstable, shaky, unsteady and slanting environment.
V	If not, it might cause injury or a failure.

### When the AC cable is used



	Unplug the AC cable if the AC cable is damaged.
	If not, it might cause fire, an electric shock, or a failure.
$\square$	Keep the AC plug away from dust and metallic powders.
V	If not, it might cause fire or an electric shock.
$\square$	Plug the AC plug completely.
V	If not, it might cause fire or an electric shock.
$\square$	NEVER damage AC cable and AC plug. DO NOT bent the AC cable forcibly, DO NOT
V	place any heavy goods on it, DO NOT pull it, and DO NOT twist it.
	If not, it might cause fire, an electric shock, or a failure.
$\square$	Always use the dedicated AC cable in the AC adapter. Use the respective AC cable
V	specified by country and block shown below.
	In Japan: Model CB-JP04-18A-E
	In USA and Canada: Model CB-US04-18A-E





Exposure or disconnection of the cable might cause fire or an electric shock.

# OPERATING PRECAUTIONS

Please follow the precautions shown below to ensure full functionality of the printer and thermal paper.

#### Printer

- Switch the power off when not in use.
- DO NOT give a shock intentionary by dropping or hitting the printer. The printer with a rubber cover has an excellent structure against impact on each surface. However, it may be broken depending on the surface conditions, the angle of fall or the degradation state of the printer, and so forth.
- Give attention to ambient temperature and humidity during use of the printer. Proper operating environment is as follows:

Ambient temperature: -15 °C to 50 °C / 5 °F to 122 °F

Relative humidity: 10% to 85%RH (no-condensing)

- DO NOT set/put the printer near any device that generates strong electromagnetic fields, like a motor in a copying machine.
- DO NOT open the paper cover during printing.
- DO NOT remove or reinstall the interface cable during printing or transmission. DO NOT touch the connectors of the interface cable during printing.
- NEVER close the paper outlet port or press down the paper which came out. If not, it might cause paper jam.
- Cut only a part of liner with the paper cutter attached to the paper outlet. It may cause a cutting
  error or make the cutting edge dull due to label adhesive sticking to the cutter if cutting a part of
  label sheet.
- Remove the battery pack, when you do not use the printer for long periods of time. If not, it might cause excessive discharge and then will not allow you to use the printer even after it is charged.
- Clean the printer exterior with a soft, lint-free cloth where necessary. DO NOT use alcohol and other solvent.
- Before use, always clean the terminals using a dry, soft, lint-free cloth. If the terminals are dirty, it
  may not allow you to ensure proper contact.
- Be sure to wipe the printhead with a soft swab, etc. when cleaning the thermal printhead.
- Unplug the AC cable except when using the AC adapter.

- When storing the battery pack for long periods of time, keep it in a cool place. If possible, avoid long-term storage in the fully charged state. It may affect the battery life.
- Clean the terminals of the battery pack regularly (wipe them with a dry cloth).
- In order to fully demonstrate the performance of the battery pack, charge the battery at room temperature and the temperature of the battery pack ranging from 0 °C to 40 °C / 32 °F to 104 °F.
- Clean the terminals of the dedicated charger regularly (wipe them with a dry cloth).
- DO NOT connect the AC cable to the power supply wall socket which was already connected to any other devices which generate noise.
- High-print-rate printing might cause irregular printouts or generate loud noise. This is not a failure in the printer, but an inherent paper phenomenon.
- Always use roll paper whose width is at least 4 mm wider than the print width.
- To ensure the bar code printing quality, parts having high printed ratios may be light at a low temperature.
- When using a Bluetooth interface, the radio environment around the printer may cause a failure in communications. This is due to the specifications of Bluetooth, which is a radio communications standard.
- When handling this product, be aware of static electricity. If the static electricity is discharged, this
  could case communication failure. When this problem occurs, disconnect the USB connector that
  is connected to the host device and wait few seconds before connect it again.
- If dew condensation occurs on the roll label, the peel function may not work well or paper jam may occur. Avoid drastic changes in the environment.

#### Thermal Paper

- Store the paper in a cool, dry, and dark place.
- DO NOT rub the paper with hard objects.
- DO NOT leave the paper near organic solvents.
- DO NOT allow the paper to touch plastic film, eraser, or adhesive tape for long periods of time.
- DO NOT stack the paper together with diazo and wet-type copies immediately after copying.
- DO NOT use chemical glue when starching up.
- Always use the specified thermal paper. See Section 13, Optional Units and Consumables, for details.

#### Tips and Hints

In addition to safety and operating precautions marked with the respective symbols, tips and hints are also provided herein (more specifically, from the subsequent pages) to facilitate customers' smooth operation of the printer:



This box contains helpful tips and hints to be remembered.

### 1. PREPARATION

Once you have opened the carton, make sure it contains the printer and its User's Guide. Please notice that printer functions and package contents differ depending on the printer model.



Main unit (-02\*/-16\*)

User's Guide (this manual)

The following are available as optional units:



Keep the carton and packing materials safe for future transport or long-term storage.

# 2. NAMES OF PARTS









#### (1) POWER button

This button is used to turn the printer ON and OFF. To power the printer on, hold down the POWER button until the POWER lamp lights. To turn the printer off, hold down the POWER button until the POWER lamp goes off.

#### (2) FEED button

This button is used to feed the paper. Once this button is pressed when using the marked paper, the paper is fed to the start of the next paper. Once this button is pressed when not using the marked paper, the paper is slightly and gradually fed. Continuing pressing this button advances paper feeding.

#### (3) REPRINT button

This button is used to print the previous print again. Reprint is available when the REPRINT lamp lights. When the button print is valid, the REPRINT button has the function to start the next print. When the REPRINT lamp is blinking 3 times (fast blinking), the REPRINT button cancels the "suspension" and can start the next print.

#### (4) POWER lamp

The POWER lamp lights when the printer is turned on. See the Power Lamp Indication shown on page 21 for details.

#### (5) REPRINT lamp

The REPRINT lamp lights in case the previous print can be reprinted.

#### (6) Interface cover

This cover is used to connect the interface cable and the AC adapter, and insert the connector. Open the rubber cover and insert the connector.

#### (7) Battery rubber cover

This cover is used to mount and secure the battery pack. Open the rubber cover and then attach and detach the battery pack.

#### (8) Battery release lever

This lever is used to remove the battery pack from the printer.

#### (9) Paper cover open lever

This lever is used to open the paper cover in order to install the paper.

#### (10) Paper outlet port

This is a paper outlet port equipped with a paper cutter.

#### (11) Paper guide unit

This unit is used to install paper. Paper with various width can be installed.

#### (12) Paper guide

This guide releases the paper guide lock via lever (13) according to the paper width and changes the paper guide width. By attaching and detaching adapters to it, it is possible to fit several types of inner diameter.

#### (13) Paper guide lock lever

This lever is used to release the paper guide lock when changing the position of the left and right paper guides.

#### (14) Thermal printhead

This printhead prints characters on the paper. Be careful that It reaches a high temperature just after printing.

#### (15) Paper sensor

This sensor detects "no paper "and "timing-mark."

#### (16) Paper cutter

This unit cuts paper.

#### [POWER Lamp Indication]

The POWER lamp comes in three colors - - -green, red, and orange.

Indication	POWER lamp
Power OFF	Off
Power ON (print ready)	Green On
Standby	Dark Green On
Charging	Orange On
Power voltage failure	Red On
No paper, paper cover open	Green blinks
Battery voltage low (needs charge)	Orange blinks
Error	Red blinks

#### [REPRINT Lamp Indication]

The REPRINT lamp comes in one color, green.

Indication	REPRINT lamp
Reprint disabled, Button print invalid	OFF
Reprint enabled	Green ON
Button print valid, Non-suspension	Green 1-time blinking
	(slow blinking)
Button print valid, Suspension	Green 3-time blinking
	(fast blinking)

The printer provides the "button print" function that suspends the next print temporarily each time when the printer prints one sheet. If the button print function is set to "valid", the printer goes in "reserve" state each time when one sheet is printed. In this case, the print can be restarted by canceling the reserve state with the REPRINT button.

### 3. POWER CONNECTING

The printer can be powered by either battery pack or AC adapter.

#### Attaching and Detaching the Battery Pack

The battery pack should be fully charged. See Section 9, Charging the Battery Pack, for details on the charging method.

#### Attaching the battery pack

Open the battery cover, place the electrode side of the battery pack upward, and insert the battery pack until being locked by the battery release lever. Then, mount and lock the battery cover. The battery cover has lever pins on the left and right sides and a hook on the lower part. The printer has a projection for hooking the battery cover. After pressing the both sides of the battery cover to push in the lever pins, hook on the projection of the printer.



#### Detaching the battery pack

Power the printer off.

Remove the hook located on the lower part of the battery cover from the projection of the printer and open the battery cover. When the battery release lever is released in the arrow direction, the battery pack is pushed out due to its spring force.



- Hints
- If the battery pack starts to run out soon, the battery life has expired. Purchase a new's.
- When the battery pack is used at low temperature, the usable operation period of the printer may be shortened.
- Enabling auto-power off function allows the printer to be automatically turned off after passing a certain period with no operation. This prevents unnecessary battery consumption.

#### ■ Connecting the AC Adapter (Optional Unit)

- (1) Connect the AC cable to the AC adapter.
- (2) Open the interface cover and insert the DC jack of the AC adapter into the power connector of the printer.
- (3) Insert the AC plug of the AC cable into the electric outlet.
- (4) The printer turns on automatically.





# 4. PAPER SETUP

The printer supports both thermal paper roll and thermal label roll. The printer function setting differs depending on paper type. See Section 7, Function Settings, for details. Only roll type media is fit to the printer.

#### Mounting/Removing the Paper Roll Adapter

The printer supports internal diameters of  $\emptyset$ 8 mm,  $\emptyset$ 12.0 mm, and  $\emptyset$ 25.4 mm. Mount the paper roll adapter according to the internal diameter of the paper roll to be used. Two types of paper roll adapters are available. Those have been mounted on the printer prior to shipping.

(1) When using the paper roll of  $\emptyset$ 8.0 mm:

Remove both paper roll adapters of  $\varnothing$ 12 mm and  $\varnothing$ 25.4 mm.

Push the outer lever pin of the paper guide toward the inside to remove two types of the paper roll adapters.



(2) When using the paper roll of Ø12 mm: Mount only the paper roll adapter of Ø12 mm.

Secure the paper roll adapter to the guide through the lever pins of the adapter.

Push the lever pin into the paper guide completely.



 When using the paper roll of Ø25.4 mm:
 Mount both paper roll adapters of Ø12.0 mm and Ø25.4 mm.

Assemble both paper roll adapters and secure both paper roll adapters to the paper guide in the same manner as (2).



#### ■ Paper Setup (Standard printer (-02\*/-16\*))

#### Step 1: Installing Paper to the Paper Guide Unit

- (1) Press the paper cover open lever in the arrow direction and open the paper cover.
- (2) Widen the paper guide space while pressing the paper guide lock lever in the arrow direction.
- (3) Position the control projection part of the paper guide (paper roll adapter) so that it can be accommodated in the paper roll tube. Then, narrow the paper guide until the paper guide touches the paper roll.
- (4) Release the paper guide lock lever to lock the paper guide.



Paper cover open lever

#### Step 2: Closing the Paper Cover

- (1) Pull out the paper so that paper end can be fed out from the paper outlet port when the paper cover is closed.
- (2) Close the paper cover while supporting the paper so that the paper will not deviate right and left. Close the paper cover tightly so that the paper cover will not float.
- (3) When using the marked paper, perform paper print positioning after pressing the FEED button once.



Hints

• The printer function setting for the marked paper is different from that for non-marked paper.

See Section 7, Function Settings, for details.

- The printer also supports the paper roll of max. 58 mm external diameter. If the internal diameter of the paper roll is different from that of the paper roll adapter, it is necessary to reduce the external diameter of the paper roll against its loose-fitting. For details, refer to the *MPU-L465 Technical Reference*.
- When using a paper roll of a different width, remove the paper powder from the platen roller before use.

See Section 10, Print Head/Platen Roller Maintenance, for cleaning the platen roller.

- Using a paper roll for long periods of time may affect print quality.
   (If a paper roll of a different width from the current installed one is installed for long periods of time, the print quality may be degraded due to wearing of the platen roller.)
- If the label is set in the main body for a long time, it is affected by the ambient environment and the label surface sticks to the head and the label may not be fed. In this case, open the paper cover, release the contact between the head and the label, close the paper cover again and perform label positioning (paper print positioning) by feeding before use.

#### Hints

• Do not touch the gears attached to the platen roller and feed roller. Doing so might degrade the print quality or cause a failure.

### 5. ATTACHING AND DETACHING THE BELT CLIP AND STRAP

The belt clip is provided with the grooves to attach the shoulder belt. When using the shoulder belt, it is necessary to attach the belt clip to the printer.

#### Attaching and Detaching the Belt Clip

Attach the belt clip using screws (3 positions). The belt clip is already attached to the printer prior to shipping for the model with a belt clip.



- Attaching and Detaching the Shoulder Belt
- Put the shoulder belt through the grooves located on the left and right sides of the belt clip.
- (2) Put the shoulder belt as shown in the figure.



### 6. TEST PRINTING

After setting the paper roll, proceed to test printing. During test printing, the printer function setting data and character strings for testing are printed.

- (1) Make sure that the paper is loaded and the printer is off. If the paper is not loaded, load the paper as instructed in Section 4, Paper Setup, and turn the printer off.
- (2) Press the POWER and FEED buttons simultaneously. When the POWER lamp lights, release the POWER button, then the FEED button.
- (3) Test printing is started as follows:

Mobile Label Printer MPU-L465-\*\*\* [Ver.\*. \*\*] \*\*.\*\*\* Copyright (C) : SII \*\*\*\*\*\*\*\*\*

(4) After test printing is completed, the printer enters the STANDBY mode.

### 7. FUNCTION SETTINGS

The printer allows for numerous function settings according to the operating conditions and applications.

The settings are saved in the software DIP switches (non-volatile memory) mounted on the printer. The setting can be controlled by the buttons or commands.

The following describes how to set functions by using buttons.

- Hint
- See the *MPU-L465 Technical Reference* for details on function settings with commands.

#### Function Setting Mode

The printer must be in the function setting mode to set functions with buttons. Follow steps (1) through (3) to enter the function setting mode:

- (1) Make sure that the paper is loaded and the printer is off. If the paper is not loaded, load the paper as described in Section 4, Paper Setup, and then turn the printer off.
  - Hint —
  - If an error occurs in the function setting mode, the POWER lamp blinks several times and then the power is turned off.
- (2) Press the POWER and REPRINT buttons simultaneously. When the POWER lamp lights, release the POWER button, then the REPRINT button.
- (3) If the message shown below is printed, press the FEED button.

Select Function Setting Mode: FEED SW HEX Dump Mode: REPRINT SW

Hint

 If you press the REPRINT button at this time, the printer enters the HEX Dump mode. This mode enables you to see the printer's transmission status. See the MPU-L465 Technical Reference for details. (4) If the message shown below is printed, press the FEED button.

[SETTING MODE]

Yes: FEED/No: REPRINT

Hint

• If you press the REPRINT button at this time, the printer exits from the function setting mode and is automatically turned off.

The printer is now in the function setting mode. You can set functions by pressing buttons.

#### Changing Settings

In the function setting mode, you can initialize or modify settings. To initialize the settings to the default, follow step (1) shown below. To change the settings, follow step (2) shown below.

#### (1) Initializing software DIP switch settings

- When the message shown below is printed in the function setting mode, press the FEED button.
   Load Default Setting?
   Yes: FEED/No: REPRINT
- When the message shown below is printed, the printer is turned off. The settings are set to the default. Initialization is completed.
   Default Setting Saved.
   Setting Mode Finished.

-

#### (2) Changing software DIP switch settings

When the message shown below is printed in the function setting mode, press the REPRINT button.

Load Default Setting?

Yes: FEED/No: REPRINT

Hint

• When the REPRINT or FEED button is pressed in the function setting mode, the POWER lamp blinks once. Verify that the POWER lamp blinks.

#### **Operation 1: Transmission selection**

If you press the FEED button when the following message is printed, the printer moves to the transmissions selection mode. When the REPRINT button is pressed, the printer moves to the paper selection mode without changing the setting.

DIP Switch setting mode.

I/F=\*\*\*\*\*\*\* Change Setting?

Yes: FEED/No: REPRINT

 Input bit7 (MSB) through bit0 (LSB) in sequential order when the following message is printed.

Input 8 bits.

1: FEED/0: REPRINT

When input [1] : Press the FEED button.

When input [0] : Press the REPRINT button.

For example, when setting "10101110," continuously press the FEED, REPRINT, FEED, REPRINT, FEED, FEED, and REPRINT buttons in order.

(2) When the FEED or REPRINT button is pressed eight times (for 8 bits), the printer outputs the following message.

I/F=\*\*\*\*\*\*\* Save Setting?

Yes: FEED/No: REPRINT

When the FEED button is pressed, the printer outputs the following message and the setting is saved.

I/F Setting=\*\*\*\*\*\*\* Saved.

When the REPRINT button is pressed instead of the FEED button, the printer outputs the following message and the setting does not change.

I/F Setting Not Changed.

#### Hint

• "\*\*\*\*\*\*\* shows a DIP switch setting. The left side digit shows the MSB (bit7) and the right side digit shows the LSB (bit0).

#### **Operation 2: Paper selection**

If you press the FEED button when the following message is printed, the printer moves to the paper selection mode. When the REPRINT button is pressed, the printer moves to the exit of the function setting mode without changing the setting.

DIP Switch setting mode. Paper=\*\*\*\*\*\*\* Change Setting?

Yes: FEED/No: REPRINT

 Input bit7 (MSB) through bit0 (LSB) in order when the following message is printed. Input 8 bits.

1: FEED/0: REPRINT

When input [1] : Press the FEED button.

When input [0] : Press the REPRINT button.

For example, when setting "10101110," continuously press the FEED, REPRINT, FEED, REPRINT, FEED, FEED, and REPRINT in order.

(2) When the FEED or REPRINT button is pressed eight times (for 8 bits), the printer outputs the following message.

Paper=\*\*\*\*\*\*\* Save Setting?

Yes: FEED/No: REPRINT

When FEED button is pressed, the printer outputs the following message and the setting is saved.

Paper Setting=\*\*\*\*\*\*\* Saved.

If the REPRINT button is pressed instead of FEED button, the printer outputs the following message and the setting is not changed.

Paper Setting Not Changed.

Hint

• "\*\*\*\*\*\*\*" shows a DIP switch setting. The left side digit shows the MSB (bit7) and the right side digit shows the LSB (bit0).

#### **Operation 3: Exit function setting mode**

If you press the FEED button when the message shown below is printed, you can return to "Operation 1:Transmission selection" (page 31) and set transmission selection again.

DIP Switch setting mode.

Continue: FEED/Quit: REPRINT

If you press the REPRINT button, the message shown below is printed. The printer exits the function setting mode and is turned off. The function setting is now completed.

Setting Mode Finished.

Hint

• You can confirm the settings by test-printing after the function setting.

#### Software DIP Switch Setting

: Factory settings

#### Interface selection DIP switch

Posi- tion	Function	Setting							
Bit7	Not used	1							
Bit6	Sorial Darity	1	Even 0 Odd						
Bit5	Senai Fanty	1	None 0 Yes						
Bit4	Serial	1	Busy				Xon/Xoff		
	Flow control								
Bit3	Serial	1	115200	1	57600	0	29400	0	10200
Bit2	Baud rate	1	0 0		57000	1	30400	0	19200
Bit1	Transmission	1	Auto 1		Pluotooth	0		0	Sorial
Bit0	selection	1	Auto 0		Diueloolli	1	036	0	Send

- Hints
- When "Auto" is selected for transmission selection, the printer recognizes and selects the connected transmission method.

Depending upon the host computer, the transmission method may not be recognized. In this case, manually set the transmission method to be used.

• When "Auto" is selected for transmission selection, serial transmission is recognized by DSR signal of the host computer.

Accordingly, serial transmission of the host computer which does not use the DSR signal cannot be automatically recognized.

In this case, manually set the transmission method to "Serial."

#### Paper selection DIP switch

Posi- tion	Function	Setting															
Bit7	Paper Mark	1	Non	Mar	'k					0	Mark						
Bit6	Print speed	1	High 0 Low														
Bit5		1		1		1		1		0		0		0		0	
Bit4	Print density	1	No	No 1 No 0 115 110 100 90 80						0	70 0/						
Bit3		1								%	0	%	1	%	0	%	
Bit2																	
Bit1	Paper	See the following table.															
Bit0			-														

#### Paper type

Bit2	Bit1	Bit0	Paper type		
1	1	1	Setting prohibition		
1	1	0	Setting prohibition		
1	0	1	Setting prohibition		
1	0	0	Setting prohibition		
0	1	1	TP-L465CAH		
0	1	0	DTH9500(KL470-ST95)		
0	0	1	TL-L465NS/TL-L465NP		
0	0	0	TP-L465CXH		

### 8. CONNECTING TO THE HOST COMPUTER

The MPU-L465 thermal printer supports serial and USB transmissions via an interface cable. The Bluetooth-mounted printer supports Bluetooth (Ver.2.0+EDR, Serial port profile) conformity wireless transmission.

The printer function setting differs depending upon a transmission method to be used. See Section 7, Function Settings, for details.

An interface cable is needed for serial or USB transmission. An appropriate interface cable must be selected in accordance with the host computer. See Section 12, Specifications, for details of interface specifications.

The communication speed might be reduced depending on data processing by software as well as print type and size.

NOTE: Non-mounted Bluetooth printer doesn't support wireless transmissions.

#### Serial/USB Transmission via an Interface Cable

Follow the steps shown below:

- (1) Power the printer off.
- (2) Select a transmission method to be used. See Section 7, Function Settings, for details.
- (3) Open the interface connector cover and connect the interface cable to the connector of the printer. The interface cable connector for serial transmission is provided with a lock. Push the connector in until it is locked.
- (4) Power the printer on and send data from the host computer to the printer.
- (5) Verify that the data is correctly printed.
- (6) The interface cable connector for serial transmission is provided with a lock. To disconnect the cable, pull it out, while holding the connector hook.





Interface cable for serial communication

USB cable

#### Bluetooth-based Wireless Transmission (Bluetooth-mounted Printer)

- (1) Power the printer off.
- (2) Select a transmission method to be used. See Section 7, Function Settings, for details.
- (3) Power the printer on and send data from the host computer to the printer.
- (4) Verify that the data is correctly printed.

Hint

 The maximum distance of transmission is approx. 10 m.
 The maximum distance of transmission may differ depending on the radio interference and environment.

# 

- The printer may affect medical or other electronic devices. Obtain information and data concerning influence due to radio interference from the respective manufacturers or dealers.
- When using the printer in medical institutions, follow their guidelines.
- Turn the printer off in an airplane for safety.
- DO NOT use the printer in any area or district where its use is probibited.

# 9. CHARGING THE BATTERY PACK

Immediately after purchasing or leaving the printer unused for long periods of time, charge the battery pack before use.

This battery pack does not need to be used up or discharged before charging.

The battery pack can be charged when it is installed in the printer connected with an AC adapter. The battery pack can also be charged by a dedicated battery charger.

#### Charging the Battery Pack in the Printer

An AC adapter and an AC cable are needed to charge the battery pack in the printer.

- (1) Turn the printer off.
- (2) Install the battery pack in the printer.
- (3) Connect the AC adapter to the printer.
- (4) Connect the AC cable to the AC adapter and insert the AC plug of the AC cable into the wall outlet.
- (5) The printer turns on automatically and starts charging the battery.
- (6) The POWER lamp continues to light orange while charging. When charging is completed, the POWER lamp lights green. The charging time depends on the ambient temperature and the voltage level of the battery pack.
  - Hints
  - The printer can print or receive data while it is charging the battery pack.
  - To interrupt charging, turn the printer off. To start recharging, turn the printer on as it is.

#### Charging by a Dedicated Battery Charger (Optional Unit)

#### Dedicated battery charger

Follow the steps shown below to charge:

- (1) Connect the AC cable to the AC adapter.
- (2) Connect the DC jack of AC adapter to battery charger.
- (3) Put the AC cable plug into the inlet.
- (4) Mount the battery pack on the battery charger so that the electrodes of the battery pack can be aligned with the metallic terminals of the battery charger.
- (5) The CHARGE lamp on the battery charger lights red to start charging.
- (6) The CHARGE lamp changes to green when the battery is fully charged.
- (7) Remove the battery pack after charging is completed.
- (8) Unplug the AC cable from the inlet.



#### CHARGE lamp (Recharge state indication)

Battery state	CHARGE lamp
Not connected	Off
During charging	Red on
Charge completion	Green on
Error	Red and Green blinks

Hints

• If the CHARGE lamp does not light for a few minutes after start of charging, the battery pack is out of order.

Stop using the battery pack.

• If an error is detected in the battery pack, the CHARGE lamp blinks.

The error may be caused by going out of the battery life, so replace the battery pack with a new's.

• The battery pack and the battery charger may be heated to a very slight extent during charging. There is no problem.

### 10. THERMAL HEAD/PLATEN ROLLER MAINTENANCE

If paper dust accumulates, wipe and clean the thermal printhead and the platen roller to ensure the print quality for long periods of time.

#### Cleaning the Thermal Printhead and the Platen Roller

- (1) Power the printer off.
- (2) Open the paper cover.
- (3) Wipe gently the thermal printhead and the platen roller with a cotton swab that has been dampened with a small amount of ethyl alcohol.
- (4) Close the paper cover after verifying that ethyl alcohol remaining on the thermal printhead and the platen roller disappears into thin air.



#### Hint

Do not touch the gears attached to the platen roller. Doing so might degrade the print quality or cause a failure.

# 11.TROUBLESHOOTING

Please check the following points before asking for repair.

#### Power does not turn on:

- Make sure the recommended AC adapter or battery pack is used.
- Make sure the AC cable and AC adapter are correctly connected.
- Make sure the AC adapter is correctly connected to the printer.
- Make sure the battery pack is fully charged.

#### Printer does not print:

- Make sure the interface cable is correctly connected.
- Make sure the interface cable that meets the Interface Specifications listed on page 44.
- · Make sure the transmission conditions for the printer and the host computer are correct.
- Make sure the recommended paper is used and the paper orientation (top/bottom) is correct.

#### POWER lamp blinks:

• See the Lamp Indication on page 19.

#### Battery pack is not installed:

- Make sure the battery pack is correctly aligned.
- Make sure the correct battery pack is used.

#### Battery runs out soon after charging:

- Make sure the battery has been correctly charged.
- If the battery does not recover to its full charge, it is almost dead. Replace it with a new one.

# **12.SPECIFICATIONS**

#### Printer Specifications

#### Standard Printer (-02\*/-16\*)

Item	Specification				
Printing method	Thermal				
Print speed	85 mm/s maximum				
Dots available	1280 dots				
Printable width	108.4 mm maximum				
Dot density	300dpi				
Paper feed pitch	0.085 mm				
Paper type	Paper roll				
Paper width	70 to 115 mm				
Paper external di	ameter Max. Ø58 mm				
Paper internal dia	ameter 8, 12, 25.4 mm				
Interface US RS Blu	B Ver.1.1 S-232C ietooth Ver.2.0+EDR SPP*1				
Operating temper -15	rature range 5°C to 50°C / 5°F to 122°F				
Operating humidi	ty range 10 to 85%RH (no condensing)				
Character size (H x W) 1-byte s (H x W) 2-byte s	size:36 x 18 / 24 x 12 (dots) size: 36 x 36 / 24 x 24(dots)				
Kinds of characters Katakana character Extension graphic character JIS level 1 and level 2 Kanji character User defined character Optional font					
Kinds of barcode	s UPC A/E, EAN 8/13, ITF, CODE39, CODABAR,				
	CODE93, CODE128, EAN128				
Kinds of two dime	ensional codes PDF417, QRCode, MAXICode, DATAMATRIX				
Dimensions (W x	D x H) 168 x 155 x 87mm <sup>*2</sup>				
Mass	Approx. 760 g * <sup>3</sup>				
<sup>*1</sup> For Bluetooth model only.					

#### <sup>\*2</sup> Excluding projections. Including a rubber cover.

<sup>\*3</sup> Excluding battery, paper roll, and belt clip. Including a rubber cover.

#### Interface Specifications

#### Serial interface (conforms to RS-232C)

Item	Specification				
Synchronizing method Asynchronou					
Baudrate	Baudrate 19200, 38400, 57600, 115200 b				
Data length	8 b	oits			
Parity	No	ne, Even, Odd			
Flow contro	l Bu	sy, Xon/Xoff			

#### Connector

3260-8S3(01) made by HIROSE (equivalents)

Pin No.	Signal name	I/O
1	N.C.	-
2	TxD	0
3	RxD	I
4	DSR	I
5	GND	-
6	DTR	0
7	CTS	I
8	RTS	0

#### **USB** interface

Item		Specification			
Version		Ver.1.1 conformity			
<b>D</b> ( )					

Data transmission mode

Bulk transmission (12 Mbps)

#### Connector

#### Mini B type

Pin No.	Signal name
1	Vbus
2	D -
3	D+
4	NC
5	GND

#### **Bluetooth interface**

Item	Specification
Version	Ver.2.0+EDR conformity
Output	Class II
Topology	Peer to Peer
Profile	Serial port

#### ■ Battery Pack (BP-L0725-A1) Specifications

Item	Specification	
Battery	Lithium ion	
Rated voltage	7.4 VDC	
Rated capacity	2500 mAh	
Operating temperature range:		
-15°C to 50°C / 5°F to 122°F (discharge)		
0°C to 40°C / 32°F to 104°F (charge)		
Mass	Approx. 110g.	

#### (Optional unit)

#### ■ AC Adapter (PW-0904-W2-E) Specifications

		(0)000000000000000000000000000000000000	
Item	Speci	ification	
Input voltage	100 - 240	VAC, 50/60 Hz	
Output capacity	9.0 V	DC, 4A	
Operating temperature range 0°C to 40°C / 32°F to 104°F			
Operating humic	lity range:	20 to 85%RH (no condensing)	
Dimensions (W x D x H)			
	111 x	52 x 32mm <sup>*1</sup>	
Mass	Appro	ox. 280g <sup>*1</sup>	
<sup>*1</sup> Excluding pov	ver cable		

(Optional unit)

#### Single-Battery Charger (PWC-L07C1-W1)

Specifications	(Optional unit)	
Item	Specification	
Input voltage	DC9.0V	
Specified battery	BP-L0725-A1 BP-L0720-A1-E	
Charge slot	1	
Operating temperature range 0°C to 40°C / 32°F to 104°F <sup>*1</sup>		
Operating humidity	range: 20 to 85%RH (no condensing)	
Dimensions (W $\times$ D $\times$ H)		
	$70 \times 100 \times 40 \text{mm}^{*1}$	
Mass	Approx. 120g	

### 13. OPTIONAL UNITS AND CONSUMABLES

#### Optional units

Name	Model
Specified Battery pack	BP-L0725-A1
	BP-L0720-A1-E
Specified AC adapter	PW-0904-W2-E
Specified Single-batter	y charger
	PWC-L07C1-W1*1
Specified AC cable* <sup>2</sup>	
for Japan:	CB-JP04-18A-E
for USA, Canada:	CB-US04-18A-E
Specified Belt clip	BLT-A01-1-E
Specified Shoulder belt	tSTR-A02-1-E
Specified Serial cable	IFC-S01-1-E
Specified USB cable	IFC-U01-1-E

<sup>\*1</sup> When you are using PWC-L07C1-W1, specified AC cable and specified AC adapter PW-D0940-W1 are needed.

<sup>\*2</sup> The shape of the power outlet differs from country to country. Please confirm it before use.

#### Paper

Name	Model
Thermal paper	TP-L465CXH
Thermal paper	TP-L465CAH
Label thermal paper	TL-L465NS
Label thermal paper	TL-L465NP
Label thermal paper	DTH9500 (MACtac) (KL470-ST95)

If the recommended paper is not used, the print quality or the thermal head life may be out of specifications.



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(Specifications are subject to change without notice.)